

Quick Tips for ERISA Plan Administrators When Something Goes Wrong

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In 2010, after nearly two centuries of legal jurisprudence, the U.S. Supreme Court (in *Conkright v. Frommert*), concluded that "People make mistakes." The Court even acknowledged that administrators of ERISA plans make mistakes!

So what do you do if you find that someone made a mistake in plan administration? When we work with clients to help fix problems, here are the seven (really six because number 7 is a repeat) basic correction steps we use.

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